



NeoProLab COURIERS – RATE SHEET

Medical Specimen / Document Transfer Record HIPAA-Compliant • Temperature-Controlled Transport •
Secure Custody Tracking

Serving: Attleboro, MA • North Attleboro, MA • Seekonk, MA • Plainville, MA • Providence, RI • Pawtucket, RI

Business Address: 878 Washington St #19, Attleboro, MA 02703

Phone: 774-297-0597 • Email: info@neoprolab.com

Secure Medical Transport & PHI Handling

Standard Radius

- Base Trip (0–15 miles):** \$50.00 per pickup/ delivery
- Over 15 Miles:** \$2.00 per additional mile (one-way via Google Maps)

Service Item	Rate
Base Trip (0–15 miles)	\$50.00 per pickup/delivery
Mileage Beyond 15 Miles	\$2.00 per additional mile surcharge
STAT / Urgent Delivery	+ \$20.00 surcharge
Night After-Hours (After 6PM)	+ \$25.00 surcharge
Weekend / Holiday Delivery	+ 35% of base rate
Cold-Chain Handling	+ \$7.00 (temperature-controlled protocol)
Wait Time (After 10 Minutes)	+ \$1.00 per minute
Additional Stop (Same Route)	+ \$10.00 per stop
Re-Attempt / Failed Delivery	+ \$15.00
Secure Signature Collection	+ \$5.00

DISCOUNTS & CONTRACT BENEFITS

Volume Discount: 5% off base trips (20+ scheduled trips per month)

- ✓ Guaranteed pickup window
- ✓ HIPAA-compliant specimen handling
- ✓ Chain of custody on every trip
- ✓ Insurance coverage (Cargo, Commercial Auto, General Liability)
- ✓ Priority routing for contracted clients
- ✓ Free Certificate of Insurance (COI) upon request

WHAT'S INCLUDED IN EVERY TRIP (NO EXTRA COST)

- ✓ HIPAA-compliant PHI transport
- ✓ Sealed specimen verification
- ✓ Timestamped pickup & delivery
- ✓ Signed proof of delivery (POD)
- ✓ Chain-of-custody documentation
- ✓ GPS-verified route tracking
- ✓ Temperature-controlled transport (if required)
- ✓ Communication updates (pickup, en route, delivered)

BILLING TERMS

Available Billing Cycles: Daily • Weekly • Biweekly • Monthly

Simple, detailed invoices

Late Fee: 5% added to any invoice not paid by the due date **Payment Methods:** ACH / Direct Deposit • Business Credit Card • Check

SERVICE AVAILABILITY

Standard Pickup Window: 8:00 AM – 6:00 PM (Mon–Fri) **After-Hours / Weekends:** Available with surcharge

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NOTES

- All trips include GPS tracking and proof of delivery.
- COI available upon request (required by clinics & labs).
- Mileage and fees follow the client's Service Agreement.